

Refund Policy

Last updated: 01/02/2025

1. General Refund Policy:

1a) Seller Software LTD offers a refund policy for specific services and products as detailed below.

1b) All refund requests must be made within 7 days of the original purchase.

1c) Refunds will be issued using the original payment method used for the purchase.

1d) Seller Software LTD reserves the right to refuse refunds in cases where there is a violation of our terms of service or if the request is deemed to be fraudulent.

2. Refunds for Services:

2a) Subscriptions: For subscription-based services, customers can request a refund within 7 days from the initial subscription date. Refunds will be prorated based on the remaining unused portion of the subscription.

2b) One-Time Services: Refunds for one-time services will be evaluated on a case-by-case basis. We will consider refund requests if the service was not delivered as promised or if there was a significant error or omission on our part.

3. Refund Process:

3a) To request a refund, please contact our customer support team. Include your order details, reason for the refund request, and any supporting documentation.

3b) Upon receiving your refund request, we will review it and respond to confirm whether your request has been approved or denied.

3c) If your refund request is approved, we will process the refund using the original payment method. Please note that it may take additional time for the refund to reflect in your account depending on your financial institution.

4. Exceptions:

4a) We reserve the right to make exceptions to this refund policy on a case-by-case basis, depending on the circumstances.

4b) Refunds will not be provided for any services or products that have been used or consumed in full.

5. Notices

Please note that this Refund Policy is subject to change at any time without prior notice. The updated policy will be effective immediately upon posting on our website. We encourage you to review this policy periodically.

If you have any questions or concerns regarding our refund policy, please contact our customer support team. We are here to assist you and address any issues you may have.

Thank you for choosing Takara.